

Compliance Policy Statement

Scope of the Business

This policy covers the scope of all Kings Solutions Group Companies (Kings) including;

- Kings Security Systems T/A Kings Secure Technologies
- Silver UK Ltd
- UK Monitoring Ltd
- Cougar Monitoring Ltd

Introduction

Kings is committed to ensuring that the provision of security solutions provided to our customers consistently meet or exceed their expectations and providing the best possible experience to all within the supply chain.

To ensure the consistent quality, availability and delivery of its products and services, Kings has developed a Compliance Management System (CMS) to which this policy outlines Management commitment. The CMS is regularly evaluated to ensure its processes meet customer needs.

Purpose and Scope

The purpose of the Compliance Policy is to provide a framework for setting Compliance objectives, compliance to legal and regulatory requirements, industry agreed Codes of Practice and local fire & rescue service policies, and to demonstrate the commitment of management to the continual review and improvement of the Compliance Management System.

All personnel employed and sub-contracted by Kings are required to comply with the requirements of the CMS.

Framework

Kings have a formal strategy which defines the direction of the business. Kings objectives are set to meet the strategic goal of the business.

Objectives are communicated to the business through the online training system & on the company's internal notice board annually. The objectives are monitored quarterly by the Compliance Team, and progress reported annually at Senior Leadership Meetings.

Individual departments have Key Performance Indicators (KPIs) set which are reported at Board Meetings and Senior Leadership Meetings.

Employee's own performance objectives are set with each department's objectives in mind.

Our organisational goals are to ensure that the changes required within our documented management system meet the requirements of ISO 9001, ISO 14001, ISO 45001, ISO 22301 and ISO 27001, and all applicable legislation, regulations and customer specific requirements

Management

It is the policy of Kings Solutions Group Limited to maintain, on a continual basis, an effectively managed Compliance Management programme, which will assure customers that the products supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet the customers' needs and expectations.

The management of Kings is firmly committed to the requirements of this policy.

A Continual Improvement Forum has been established to assist in the achievement of the Company objectives and to demonstrate King's commitment to continual improvement.

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Where changes are planned and implemented to the Compliance Management system these will be referred to the Kings Compliance Team and the company's competent external Compliance advisor. Should any issues be identified these shall be brought to the attention of the Chief Executive Officer.

A handwritten signature in black ink, appearing to read 'BF', is placed above the name of the Chief Executive Officer.

Bob Forsyth
Chief Executive Officer