

Industry: Finance & Legal

Challenge: Improving Security Maintenance and Reporting

One of Europe's major banking and finance providers, with an extensive UK branch network, has recently awarded Kings Secure Technologies with a 3-year maintenance and key holding contract; ensuring the highest levels of security on behalf of its staff and customers.

The Challenge

Due to poor service, lack of PPM schedule delivery and the inability to provide transparent accurate data on Service Level Agreement (SLA) performance from the incumbent provider, the customer was faced with the need to review its security maintenance contract including CCTV, intruder and keyholding services, and Kings was quick to respond.

Why Choose Kings?

Kings was ideally positioned to provide the high security SLA that was expected by a financial institution with the security and wellbeing of its customers and staff as its key concern. Kings' expertise in the fields of integrated CCTV and access control, its skilled and accredited engineering department and extensive service team, its 24 hour remote engineering team, Technology Monitoring Centre and intuitive data and trend portal, DYMENSION gave the client the improved reporting and service demanded. What's more, DYMENSION was used to real-time mass communicate across the client's network significant events to the required individuals. In short, Kings offered the total 360 degree package with one point of contact.

A New Level of Security

Kings has expertise in the design and delivery of high-end integrated electronic security and specialist Security Personnel, and is able to provide fully integrated solutions for a wide range of market sectors including finance, retail, transport, utilities, critical national infrastructure and shopping centres. Our state-of-the-art Technology Monitoring Centre is the hub of everything we do; its highly-trained operatives allow us to provide an unparalleled, failsafe monitoring service around the clock, operating to BS 5979 and ISO 9001:2008, and is fully NSI Gold accredited.



Highlights

Keyholding

CCTV Maintenance

Cloud-based Solution

Maintenance and Monitoring

Achieved Efficiency Savings

DYMENSION Mass Communication Tool



Kings Secure Technologies brings together cutting edge technology and innovation across the security and fire sectors; designing bespoke solutions that recognise risk mitigation and the need for cost control but continue to deliver exceptional customer service.

By using trend and data analytics to make long term sustainable decisions for our clients, and with a nationwide reach and international capability, Kings delivers a one source solution for many of the world's best known businesses.



Fire - State of the art solutions to protect your assets

Portable Fire Extinguishers / Emergency Lighting Systems / Fire Detection & Life Safety Systems



Security - Designed using the latest innovations and technologies available

CCTV / Access Control / Security Systems



Security Personnel - Making sure your assets, valuables and people are safe

Patrolling / Personnel / Key Holding / Response Services



Support Services - Technology-led and innovation driven services

DYMENSiON / Technology Centre / Lone Worker



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